Annual Direct Loan Conference

Session # 36

Loan Origination Update: What's New for 2001-2002

Direct Loans 2001-2002 Enhancements

- February 20, 2001: Go Live Date for 2001-2002 Transaction Processing

- March 5, 2001: Go Live Date for 2001-2002 LO Web Page

Direct Loans 2001-2002 Enhancements

- E-mail Addresses and MPN Flags

- PLUS Loans Processed in 24 Hours

- Rebate Processing

- New First Disbursement Process

- Web Page Processing

Direct Loans 2001-2002 Enhancements

- Reporting Enhancements
- Multiple Cycles per Day
- School File Processing
- Automated Rebuild Process
- Vendor/School Testing Environment

E-mail Addresses and MPN Flags

- E-mail address are now on the ISIR
- MPN flag is now on the ISIR
- Master Promissory Note review
  - School can review data to determine if they can use the MPN on file using the LO Web page

PLUS Loan Processed in 24 Hours

- Accepted and rejected credit checks will be returned within 24 hours

- Errors from the Credit Check process are sent back as "Pending"

- Errors are worked by the Customer Service team

Rebate Processing

- Loan Origination takes care of the rebate information

- Disclosure Enhanced
  - Rebate is shown for the total loan amount
  - The dates and dollar amounts show only what the borrower can receive (no detailed rebate amounts)

New First Disbursement Process

- Disbursement number 1 does not have to be sent in first

- Any disbursement number can be sent with the first disbursement flag

- The number 1 disbursement does not require the first disbursement flag

Web Page Processing

■ Following reports can be turned off by the school or have a file with a delimiter

– Anticipated Disbursement Listing

– Disbursement Activity not yet Booked

– Inactive Loan Report

– 30 Day Warning Report

– SSN/Name/DOB Change report

– Pending SSN over 45 Days report

– Duplicate Student Borrower report

– DLSAS

Web Page Processing

- **Entrance Counseling**
  - Allows student to take tutorial
  - The quiz can be taken using either the PIN or SSN, DOB, and name
  - Student can retrieve their results for up to one year
  - The student can add schools to receive their results as needed
  - Results for schools can be viewed on the Web and printed

Multiple Cycles per Day

- LOS will run 3 cycles per day

- Current Night cycle will produce the reports

- Schools will receive data in the morning and evening for each time zone

EST	CST	MST	PST
9:00 AM	8:00 AM	7:00 AM	6:00 AM
1:00 PM	12:00 PM	11:00AM	10:00 AM
9:00 PM	8:00 PM	7:00 PM	6:00 PM

Automated Rebuild Process

- Created for schools that loose their data
  - Request for rebuilds average 10 per month
- The school calls the CSR for the request or can initiate the request themselves from the Web
- The CSR can initiate the request from the Web

Automated Rebuild Process

- Files are created that can be used by the school to upload a new database
  - Loan year (Year 00/01 and forward)
  - Date Range
  - 21 Character loan ID
  - Borrower SSN and Date of birth

Vendor/School Testing Environment

- The Testing Guide is ready - Testing begins 4/1/2001

- There are set test cases with known results

- Other test data can be sent as necessary

- System Engineers will review data and answer questions

Electronic Master Promissory Note Processing

- Our goal is to have a process and accept Electronic Promissory Notes on July 2, 2001

Electronic Master Promissory Note Processing

- Borrower must access the web site and sign the note with the SFA PIN

- Borrower selects school code
  - Based on school code web site rules are set
  - Also MPN rules for multi versus single year

Electronic Master Promissory Note Processing

■ Options by School Code:
- School determines if this process is used at all
- If E-Signature is used:
  - Allow all borrowers to complete an E-Note
  - Allow only borrowers with a valid LO record to complete an E-Note

Electronic Master Promissory Note Processing

■ Future Options by School Code:

– Allow only borrowers with a valid FAFSA to complete an E-Note

– Allow only a borrower with a valid FAFSA and a valid LO record to complete an E-Note

– Create fields that would show Active Confirmation and return the information to the school

Electronic Master Promissory Note Processing

- Borrowers data will be saved

- Allows borrowers to retrieve and view their data after leaving the site, or print/save

- Borrower references must be for two different people and two different addresses

- Web site does all the edits as the borrower completes the document

Electronic Master Promissory Note Processing

- The current P-Note acknowledgment will be sent when the process is complete

- The LOR acknowledgement will contain an indicator that the note was electronic in the filler of the current record

Electronic Master Promissory Note Processing

- The LO Web page will show the difference between an E-Note versus a paper note

- A borrower will only be allowed to choose one school for each session

  – Once the E-note is accepted any valid LO record will link to it

Questions

- If you have technical questions, please send them to:

   loan_origination@mail.eds.com

- Use a subject line of "Technical question"

- Answers will be returned within 3 business days

- If an answer cannot be given within 3 business days, you will be notified

- Please include your name, organization, and a phone number

Loan Origination Contacts

- E-Mail Address:

   loan_origination@mail.eds.com

- School Relations at the LOC:

   1-800-848-0978

- School Relations Fax:

   1-800-557-7396

- School Relations at the Servicing Center:
   1-888-877-7658

Thank you

Don't forget to complete your evaluation forms!!